

Additional file 4: Consolidated criteria for reporting qualitative studies (COREQ)

No.	Item	Description	Authors' reflections' (Page number: Line number)
Domain 1: Research team and reflexivity			
Personal characteristics			
1.	Interviewer/facilitator	Which author/s conducted the interview or focus group?	EMB (Page 6: Line 119)
2.	Credentials	What were the researcher's credentials? <i>E.g. PhD, MD</i>	BSc nurse, B. pharm, MSc (Page 7: Line 154)
3.	Occupation	What was their occupation at the time of the study?	Lecturer and researcher in a University, and a nurse practitioner (Page 7: Line 155-157)
4.	Gender	Was the researcher male or female?	Male (Page 7: Line 150-159)
5.	Experience and training	What experience or training did the researcher have?	MHK conducted and published several papers. He took advanced training in qualitative research (Page 7: Line 161-163)
Relationship with participants			
6.	Relationship established	Was a relationship established prior to study commencement?	EMB, BDW and MHK are native to the community (Page 130-131)
7.	Participant knowledge of the interviewer	What did the participants know about the researcher? <i>E.g. Personal goals, reasons for doing the research</i>	They perceived EMB as a powerful individual (Page 7: Line 157-159)
8.	Interviewer characteristics	What characteristics were reported about the interviewer/facilitator? <i>E.g. Bias, assumptions, reasons and interests in the research topic</i>	EMB was conscious of his own perceptions (Page 7: Line 159-161)
Domain 2: Study design			
Theoretical framework			
9.	Methodological orientation and theory	What methodological orientation was stated to underpin the study? <i>E.g. grounded theory, discourse analysis, ethnography, phenomenology, content analysis</i>	Phenomenology (Page 3: Line 78)
Participant selection			
10.	Sampling	How were participants selected? <i>E.g. purposive, convenience, consecutive, snowball</i>	Purposive (Page 5: Line 107)
11.	Method of approach	How were participants approached? <i>E.g. face-to-face, telephone, mail, email</i>	Face-to-face (Page 3: Line 79; Page 6: Line 121)
12.	Sample size	How many participants were in the study?	24 participants (Page 6: Line 116; Page 8: Line 171 and 175)
13.	Non-participation	How many people refused to participate or dropped out? What were the reasons for this?	None (Page 6: Line 116-117)

Setting			
14.	Setting of data collection	Where was the data collected? <i>E.g. home, clinic, workplace</i>	In different secured locations (Page 6: Line 123-125)
15.	Presence of non-participants	Was anyone else present besides the participants and researchers?	No
16.	Description of sample	What are the important characteristics of the sample? <i>E.g. demographic data, date</i>	Table 1 (Page 8 and 9: Line 175)
Data collection			
17.	Interview guide	Were questions, prompts, guides provided by the authors? Was it pilot tested?	Yes (Page 7: Line 143-144)
18.	Repeat interviews	Were repeat interviews carried out? If yes, how many?	No (Page 6: Line 116)
19.	Audio/visual recording	Did the research use audio or visual recording to collect the data?	Audio (Page 6: Line 122)
20.	Field notes	Were field notes made during and/or after the interview or focus group?	During the interview (Page 6: Line 123)
21.	Duration	What was the duration of the interviews or focus group?	23 to 71 minutes, average of 46 minutes (Page 6: Line 126-127)
22.	Data saturation	Was data saturation discussed?	Yes (Page 3: Line 79-80; Page 6: Line 126)
23.	Transcripts returned	Were transcripts returned to participants for comment and/or correction?	Yes (Page 7: Line 144-145)
Domain 3: analysis and findings			
Data analysis			
24.	Number of data coders	How many data coders coded the data?	Three (Page 6: Line 130-134)
25.	Description of the coding tree	Did authors provide a description of the coding tree?	Yes (Additional file 4)
26.	Derivation of themes	Were themes identified in advance or derived from the data?	Derived from the data (Additional file 4)
27.	Software	What software, if applicable, was used to manage the data?	QDA Miner Lite v2.0.7 (Page 6: Line 142)
28.	Participant checking	Did participants provide feedback on the findings?	Yes (Page 7: Line 145-146)
Reporting			
29.	Quotations presented	Were participant quotations presented to illustrate the themes / findings? Was each quotation identified? <i>E.g. Participant number</i>	Yes (under 'result')
30.	Data and findings consistent	Was there consistency between the data presented and the findings?	Yes (under 'result' and 'discussion')
31.	Clarity of major themes	Were major themes clearly presented in the findings?	Yes (under 'result' and 'discussion')

32.	Clarity of minor themes	Is there a description of diverse cases or discussion of minor themes?	Yes (under ‘result ‘and ‘discussion’)
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